

This policy sets forth activities that the Registry Operator considers abusive use of the .shop TLD, and actions the Registry may take in response.

Abusive use may be reported to:

GMO Registry Abuse Officer
Cerulean Tower
26-1 Sakuragaokacho,
Shibuya-ku
Tokyo 150-8512
Email: [abuse\(at\)gmoregistry.com](mailto:abuse(at)gmoregistry.com)

In addition, GMO Registry periodically conducts technical analysis to assess whether domains in the TLD are being used to perpetrate security threats such as pharming, phishing, malware, and botnets.

Representations

As a .shop Applicant or Domain Name Registrant, you represent that:

- to your knowledge, the registration of your Domain Name will not infringe upon or otherwise violate the rights of any third party;
- you will not undertake, nor cause or permit to be undertaken, any conduct or activity which is illegal under any laws, decrees, rules or regulations;
- you will not register a domain name for the purpose of distributing malware, abusively operating botnets, phishing, piracy, trademark or copyright infringement, fraudulent or deceptive practices, counterfeiting or otherwise engaging in activity contrary to applicable laws or regulations; and
- you will keep the WHOIS information related to the Domain Name accurate and up-to-date at all times.

Prohibited Uses

Use of TLDs in connection with illegal, fraudulent or malicious activities is prohibited, including, without limitation:

- i. Spam: sending of unsolicited bulk messages whether by email, instant messenger services, mobile text messaging, or to web sites or Internet forums;
- ii. Pharming, DNS hacking or any other interference with DNS resolution;
- iii. Phishing or any other attempt to fraudulently acquire sensitive information including but not limited to credit card details or login passwords;
- iv. Willful distribution of malware including but not limited to viruses and Trojan horses;
- v. botnets including fast-flux techniques and Distributed Denial of Service (DDoS) attacks;
- vi. Distribution of content prohibited under any applicable laws or regulations;
- vii. Distribution of child pornography or child abuse images; and
- viii. Hacking or illegally accessing computers or networks.

Reservation of Rights

GMO Registry reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion;

- i. to protect the integrity and stability of the registry;
- ii. to comply with any applicable laws, government rules or requirements, requests of law enforcement, or any dispute resolution process;
- iii. to avoid any liability, civil or criminal, on the part of Registry, as well as its affiliates, subsidiaries, officers, directors, and employees;
- iv. per the terms of any applicable registration agreement;
- v. in the event of an occurrence of one of the prohibited activities listed above; or
- vi. to correct mistakes made by Registry or any Registrar in connection with a domain name registration.

The Accredited Registrar must ensure that Applicants and Domain Name Registrants expressly acknowledge and accept that the Registry reserves the right to deny, cancel or transfer any registration or transaction, or place any domain name(s) on registry lock, hold or similar status, that it deems necessary, in its discretion.